

# CTSI-GLOBAL FREIGHT AUDIT & PAY

### Watch Your Margins Grow with Comprehensive FAP Services

At CTSI-Global, we process over \$12 billion in freight dollars every year. And we treat each one as an opportunity to save our clients money. Your freight invoices could be a goldmine of savings—if you have the right people to review them.

From audit and analysis to allocation and exception management, CTSI-Global's audit staff has over 400 years' of combined experience in all modes of transport with the biggest companies in the world, both domestic and international.

Our wealth of knowledge and expertise allows us to catch freight invoice errors that would otherwise go undetected—and maximize your savings every single time.

# The Numbers Add Up!

3-5% of total freight spend is billed in error, according to Gartner statistics. On average it costs a company \$5 to process and pay a freight invoice versus a fraction of that with CTSI-Global.

#### CTSI-GLOBAL FAP SERVICES INCLUDE:

Contract Management

Count on us to scan, store, review, and analyze all of your contracts online with total customization and true Sarbanes-Oxley compliance.

**Data Capture** 

The industry's widest array of data capture and normalization alternatives—including EDI processing, OCR scanning, Online Data Entry (ODE), manual data entry, and custom electronic file processing—enable us to meet every client and carrier need, ensuring absolute data integrity and security.

**Audit and Analysis** 

Refined over decades, our world-class multi-modal audit technology fully automates audits for all duplicate, rate, discount, ancillary, and performance metrics, with refund processing for all exceptions.

**Cost Allocation** 

With extensive experience designing customized coding techniques, CTSI-Global can accommodate virtually any request and allocate costs by any criteria (including carrier account, origin, recipient, product or employee).

**Exception Management** 

We'll access and review all billing exceptions to modify, reject, or approve them for payment processing—with audit and cost allocation requirements customized to meet your exact needs.

**Payment Processing** 

Our fully compliant system monitors every contract, enabling on-time payments that precisely match your negotiated terms—and can pay (and report) in any country, currency, or exchange rate.





## What You'll Gain from CTSI-Global FAP

Eliminate payment errors, save time and money, and offload freight payment and contract management with advanced Freight Audit and Payment (FAP) from CTSI-Global:

Our international solutions support all modes, carriers, and industries across the globe. With boots on the ground, we understand the languages, customs, regulations, and complexities of international business. We know the questions to ask, but we also know when to challenge the responses. We can share best practices and warn clients about any risks.

We offer full visibility and transparency into all carrier rates, audit and coding logic, and invoices throughout our entire process, so you'll never be left in the dark. We can provide detailed business intelligence (BI), modeling, and benchmarking, all unparalleled by competitors.

With billions of dollars of freight invoices under our belts, we've worked with the biggest names around the world and small, regional and mid-sized shippers. We're the largest processor of parcel invoices globally—and our expertise and experience are second to none.

With CTSI-Global's leading experts managing your contracts, auditing your bills, and making your payments, you'll never overpay on freight bills again.

